North Sound Behavioral Health – Administrative Services Organization (North Sound BH-ASO)
Technical Call

Meeting Date: 2026-11-13

Agenda

1. Supplemental Data
    a. 980.00 use will stop in January for most Outpatient services. Please see the memo that was posted to the website: Numbered Memorandums | North Sound BH-ASO
    b. 981.00 use for CSU Continuing Stay may be discontinued and the clinician will add on behalf of the provider. Our Webform will be updated over the weekend to capture the start date of the continued stay and the number of days for the continuation. More information after checking that the new fields will work.
    c. Homeless isn't an address – it's a residential indicator
        i. 2 characters in address is a requirement and services that come in with less than 2 characters in the addr1 field will be rejected. Some examples have been 'U' when maybe it was supposed to be 'Unknown'. Unknown is used when there is not address for a client – Residential or Mailing.
2. Table Updates/Reminders/Definitions
    a. Added '4-Post Service' to the 981.00 Change request type.
3. SERI Updates
    a. Interim guidance was released: Service Encounter Reporting Instructions (SERI) | Washington State Health Care Authority
4. Data Dictionary Clarification
    a. Updated as of 09/10/2026 and posted to our website. You can also find the table list and companion guides. The 2027-01-01 837p Companion guide will be posted shortly.
5. Service Transactions
    a. NTE segment – add poverty level as a value needed with the discontinuation of the 980.00 for the Outpatient services.
    b. CPT vs taxonomy – two new processes were added to only allow a CPT code according to the allowed taxonomy codes in SERI and to block services that seem exceptionally long. There were some issues in the first few weeks and some batches were re-run. If you have errors that are not resolved after Monday, Nov. 16th, please send them to our cis@nsbhaso.org email for the team to review.
    c. S9485 – only one on a date for Discharge and Re-Admit on the same day. Where there are multiple admissions on the same date still have the client on the crisis log for both admissions and send the 980.00 Notification. When there are cases of clients admitting and discharging twice on the same day we can review further with the invoicing processes.
6. Memos
    a. https://nsbhaso.org/for-providers/numbered-memorandums

Schedule

Next Meeting
General schedule is the 2nd Friday of each month at 1pm

Send agenda items to CIS@nsbhaso.org