

North Sound Behavioral Health – Administrative Services Organization (North Sound BH-ASO)
Technical Call

Meeting Date: 2026-03-13

Minutes

1. Supplemental Data
 - a. HCA Reports now show Mobile Response Duplicates
 - i. State reports are gathering Mobile Response Transactions that appear to be duplicate. Data is being reviewed and communicated to providers to determine if a correction resulted in a duplicate record (primary key has the Dispatch Date/time and a change to one of those fields requires a delete and add of new record) or if two true records exist for multiple dispatches in the same day. Some were shown to be submitted by separate crisis entities. We will send information to confirm/clarify.
2. Table Updates/Reminders/Definitions
 - a. DCR outcome and Mobile Response outcome codes – use of other is discouraged. If you have examples where other was the most appropriate outcome code to select, please send us the example so we can clarify the best code. We meet with DBHR next week to review.
3. SERI Updates
 - a. [Service Encounter Reporting Instructions \(SERI\) | Washington State Health Care Authority](#) – is the site where the SERI is updated and interim guidance is available. If you have questions or concerns, please send us a message via cis@nsbhaso.org
4. Data Dictionary Clarification
 - a. No new updates to tables
5. Service Transactions
 - a. Duplicate services
 - i. UB is not a unique identifier to show a service is not a duplicate when provided to the same client by the same clinician NPI on the same date the XE modifier is required.
6. Memo [Numbered Memorandums | North Sound BH-ASO](#) are stored on our website and distributed to this group and other DLs. The latest memos:
 - a. [2026-01](#) - Federal Poverty Threshold Update - Effective February 1, 2026. Regarding the poverty level of the client and the eligibility for authorization.
 - b. [2026-02](#) - Medical Necessity & Supplemental Clinical Review Supporting Documentation - Effective April 1, 2026. We will have our clinical staff request documents for some authorizations when they need more information when reviewing requests. Please reply to the email sent requesting the best contact for the type of service requested for the authorization. i.e. Clinician 1 for OP and Clinician 2 for Residential

Schedule

Next Meeting

General schedule is the 2nd Friday of each month at 1pm

Send agenda items to CIS@nsbhaso.org