



North Sound Behavioral Health – Administrative Services Organization (North Sound BH-ASO) Technical Call

Meeting Date: 2025-10-10

Agenda

1. Supplemental Data

- a. Missing Transaction reports are created when a service is submitted. When submitting data the Demo, Address and Auth would exist in the system and when the Service is in an accepted status the Missing Transaction report will be created.
 - i. In General – please verify you have a reply file for every batch you send to the ASO. If there was an issue with the file the error should be resolved quickly.
- b. State Completeness reports are quarterly with two quarters of data. Along with the monthly ASO Missing Transaction reports, the State runs quarterly completeness reports of the groupings below, so you may receive multiple reports.
 - i. Crisis
 - ii. Assmt
 1. Psych eval codes have been used that can trigger the need for the supplemental transactions for the date of the assmt. I have an open ticket discussing the cpt/HCPC codes and trying to verify if the services were sent with the proper code or if the completeness reports need to exclude the codes from the Assmt report.
 - iii. On-going
- c. The Co-Occurring Disorder 121.05 Transaction will allow NULL values in the score fields as of 2026-01-01 and will be removed from the Data Guide in 2027.
- d. Monthly Auth Report placed in SFTP Folder – be sure to review this report to show when a service has not been received for an authorization number. Submit the service or submit the 981.00 to remove the auth number from our system.

2. Table Updates

- a. Placement Unit table update was submitted to a few users that need the NPI list for the DCR investigation when the client is detained. The list will be updated to the website with the next full table update.

3. SERI Updates



- a. Pg 142 lists the changes on the next SERI release with the Effective date of January 2025. Below is the link for locating the SERI documents. If there are any questions about this updates you can send them to cis@nsbhaso.org and there are monthly SERI meetings to discuss items.
- 4. Data Dictionary Clarification - none
- 5. Service Transactions
 - a. Provider One Outage for the weekend. Files Friday, Saturday, Sunday will be returned Monday due to the eligibility process that runs through Provider One.

Schedule

Next Meeting

General schedule is the 2nd Friday of each month at 1pm

Send agenda items to CIS@nsbhaso.org

SERI update page:

[Service Encounter Reporting Instructions \(SERI\) | Washington State Health Care Authority](#)