North Sound Behavioral Health – Administrative Services Organization (North Sound BH-ASO) Technical Call

Meeting Date: 2024-07-19

Minutes

1. Supplemental Data
   a. Data Completeness reports – reports will be refreshed by the HCA for the supplemental data. These should not be a surprise. Previous reports were sent out to each provider. HCA wants to verify that the services and assessments show the corresponding supplemental data.
   b. Auth
      i. Care Coordination – there was some confusion on the Y/N option for the updated 980.00 authorization transaction. A Yes response for the Care Coordination means that you are seeking the ASO assistance in provider Care Coordination and we will be contacting you to obtain Primary Clinician contact information to do so.
      ii. MH LOCUS in the authorization request. We have discovered the LOCUS is not the tool of choice for all MH providers in our region. We will be discussing other tools and options, for those that do not clearly map to the LOCUS, soon. We will determine the best way to communicate the tool/score that is used to us for determining eligibility.
2. Table Updates – none at this time
3. SERI Updates – no items from the last SERI or Interim guidance
4. Data Dictionary Clarification
   a. Demographic
      i. When a P1ID is not found for the client, include the patient number from your medical record (EMR) – the P1ID status doesn't matter. This would be for the Demographic transaction and for the services that are submitted. The P1ID is a unique ID and it helps in matching up records at the State level.
      ii. When the SSN is not given – leave the field NULL/Blank.
      iii. Zip code for unknown address. When the client does not have an address that will be submitted in the address or service include the word 'unknown' in the address field. The City, State, Zip and county would be sent for where the services were delivered.
5. Service Transactions

a. NPI enrollment dates of clinicians – services have been showing as rejected by a MCOs for a clinician NPI not being enrolled. We work with Provider Enrollment to verify dates or absence of the enrollment and contact the providers to verify. When you get a notice from us please reply back with the information you have showing enrollment or that you will work on the enrollment process. A few cases have come in where the clinician has been enrolled for many years, but the services are now rejecting.

Schedule
Next Meeting
General schedule is the 2nd Friday of each month at 1pm

Send agenda items to CIS@nsbhaso.org