



## North Sound Behavioral Health – Administrative Services Organization (North Sound BH-ASO)

### Technical Call

Scheduled 2022-01-14

### Minutes

1. Supplemental Data
  - a. DCR Investigation and Mobile Response time field enforcement now causes rejection of the transactions.
    - i. Times can't match or be out of order – Start, Dispatch – Start, Dispatch, Face to Face
    - ii. The data sent to the HCA had begun processing with the same rule and we implemented the rule in-house. This means that data in error is rejected and not available for reporting purposes until data is received error free. This
2. Table Updates
  - a. No entries to discuss
3. SERI Updates/HCA Guidance/ASO Memo
  - a. RACs = BH-ASO Responsibility document. Note about AEM being Medicaid. Attaching documents for review. Most of the codes on the form are
  - b. Supplemental Data processing – Add is an Add and Change is a Change
    - i. April 6<sup>th</sup> 2022 is when the rule will change
  - c. Numbered Memo from ASO; Prior Authorization Requirements for SUD Withdrawal Management or Residential Services
    - i. To try and reassure that the first few days of treatment will be authorized even without getting the auth number in advance. You will still need to get the authorization after the admission has taken place.
4. Data Dictionary Clarification
  - a. No items for discussion
5. Service Transactions
  - a. 837i cert number – can also be sent in the 2300-Loop and will be processed in the transaction
- ~~6. Provider One outage~~
  - ~~a. The ProviderOne system will be unavailable Saturday, January 15, 2022 from 3 a.m. until 9 p.m. (18 hours) due to scheduled maintenance.~~
  - ~~b. Files will not be processed Friday night – they will be processed Saturday night.~~



BH-ASO  
Responsible RACs.p

### Schedule

General schedule is the 2<sup>nd</sup> Friday of each month at 1pm

Next Meeting February 11th, 1pm

Send agenda items to [CIS@nsbhaso.org](mailto:CIS@nsbhaso.org)