



North Sound Behavioral Health – Administrative Services Organization (North Sound BH-ASO) Technical Call

Scheduled 2022-01-14

Minutes

1. Supplemental Data
 - a. DCR Investigation and Mobile Response time enforcement now causes rejection of the transactions.
 - i. Times can't match or be out of order – Start, Dispatch – Start, Dispatch, Face to Face
2. Table Updates
3. SERI Updates/HCA Guidance/ASO Memo
 - a. RACs = BH-ASO Responsibility document. Note about AEM being Medicaid
 - b. Supplemental Data processing – Add is an Add and Change is a Change
 - c. Numbered Memo from ASO; Prior Authorization Requirements for SUD Withdrawal Management or Residential Services
4. Data Dictionary Clarification
5. Service Transactions
 - a. 837i cert number – can also be sent in the 2300-Loop
6. Provider One outage
 - a. The ProviderOne system will be unavailable Saturday, January 15, 2022 from 3 a.m. until 9 p.m. (18 hours) due to scheduled maintenance.
 - b. Files will not be processed Friday night – they will be processed Saturday night.

Schedule

General schedule is the 2nd Friday of each month at 1pm

Next Meeting February 11th, 1pm

Send agenda items to CIS@nsbhaso.org