



CONSUMER INFORMATION SYSTEM (CIS)

North Sound Behavioral Health – Administrative Services Organization (North Sound BH-ASO)

I. Transactions

- a. DCR Investigation is a transaction that has additional fields that are not listed in the State's Supp Trans date guide. New fields that will be added are
 - i. Place of Face to Face/Client Service – When rights are read, as this is the DCR Investigation and is only used when rights are read. The place where the client is even when the service is provided via Telehealth. This is not the service so for the example of Telehealth you would still list the location of the client whereas with the 837p service the location of the service is always 02.
 - ii. Time/Date of Face to Face/Client Service or Rights Read Date/Time.
 - iii. Rights Read will remain and when the transaction is submitted with a 'N' the transaction will be rejected as only Investigations with a rights read 'Y' are allowed for this transaction.
- b. Authorization Revisions – New data from NS not an editable transaction from the provider. Examples of why you would receive this transaction:
 - i. Change the date
 - ii. Void completely
 - iii. Auth July
- c. Eligibility Transaction – see numbered memo 2020-04 regarding the stop date for this transaction as 04/01/2020. The data needed for the authorization is contained in the authorization transaction and the reasons for attaching the eligibility information to the crisis services have stopped.
- d. For any additional data elements that NS, requires over the State requirements, the transaction will list the State items first and then NS requirements.
- e. GUID/Source Tracking ID
 - i. Profile Record Key – GUID – is no longer required on every transaction. There are transactions where there is a unique identifier required. Note the 'Primary Key' data from the State Date Guide that makes a transaction unique. E.g. the Demographic record is 'Submitter ID, Client ID and Effective Date'.
 1. Program Identification – Source Tracking ID – required
 2. Co-occurring Disorder – Source Tracking ID – required
 3. Client Profile – Profile Record Key – required – GUID



4. ASAM – ASAM Record Key – required - GUID

- f. The Merge/Delete transactions are not in the NSBH-ASO Data Guide. Contact the ASO if you have a client that should not have been sent to the ASO and needs to be removed or if you have clients that need to be merged. Sending a secure email to the CIS@nsbhaso.org box is the most convenient way to do this.
 - g. There is a holding place for the Mobile Crisis Outreach transactions. This transaction will use the data elements from the ICRS Voluntary transaction and when it is implemented there will still only be two Crisis transactions (DCR and MCR) and the ICRS voluntary should stop.
 - h. Add and Changes will be checked for a unique record being present. If an Add is sent and the Primary Key data is matched the transaction will be processed as a Change. If a Change record is sent, and the Primary Key elements are not found, then the transaction will be processed as an Add. If you need to remove a transaction you would need to use the Delete Action. An example of needing to use the Delete would be with the DCR Transaction. If a correction is needed for the Start Date or Start Time you would need to delete the record that was submitted and send in an Add or else both records would exist.
 - i. Demographic – required field of Provider One ID. This is an additional element that the State Data Guide does not require. If the client has a P1ID (no matter the current eligibility) submit the P1ID. If the client does not have a P1ID submit the PN/Medical Record Number to match the number in the Client Number field of this transaction.
- II.** Table Codes – Supplemental Transaction. The data tables are updating to match the State’s data tables. A separate document will be distributed, in Excel format, for ease of use.
- a. County Code – five digits. This is a change to the 2-digit codes that have been in use.
 - i. Same new codes for the NTE segment of County – update to the 5-digit code
 - ii. Used in the Address transaction
- III.** XE Modifier for submitting distinct services that appear to be duplicates
- a. The HCA knows that the issue is important, and the fix announced (multiple new modifiers for morning, afternoon, evening) is not enough for the crisis system to be able to report all the similar services on a date. NS asked for an update to the situation and it has not come in.