



REGIONAL CONSUMER INFORMATION SYSTEMS

Minutes

North Sound Staff: Jennifer Whitson

Attendees:

Diane Briggs, Pioneer

Elizabeth Anderson, NWRC

Erika Hanson, Compass Health

Jason Wuori, SnoHo Crisis

Jay Miller, Compass Health

Jonny Karrmarshall

Karryn Dean, Sunrise

Melissa Peraza, Telecare

Michael White, VOA

Portia Blanchette, Pioneer

Seong-ja Garza, Seamar

- I. Reply files
 - a. We are forming the response files. Most have been manually prepared and sent back so you can get an idea of what is happening with the information you are sending to us. We should have the process automated soon
 - b. Update: We hope to have the automatic process beginning tonight – this will be everything received up to this point will be in the first automated batch. If you find this cumbersome let CIS@nsbhaso.org know which batch you need separated and it will be submitted to you. You should have separated batch already.
- II. Format and file and how does it reject – reject more that on the first error or all errors found in the transaction
 - a. Confirmed that all errors will be reported back – not just a fail on the first error. So if you demographic record failed on the dob and ssn formats you would have two errors back on the one transaction line
- III. Overnight processing and files not ready
 - a. Today's files have been delayed due to overnight processing issues. We will get your replied to you when they have finished.
- IV. BHO and ASO
 - a. Reminder to submit BHO data to the inbound/production and ASO data to inbound/production/bhaso. Check timelines for the last dates to submit BHO data.
- V. Missing 837i
 - a. 837i files had not yet been processed. This should have resumed as of last night. If missing response files, by Monday, let us know.
- VI. Reminder on the NonMcAuth process
 - a. Complete the NonMcAuth database in your outbound/production/bhaso folder and submit back to us. All clients need to have a demographic record in place in the ASO system to complete the authorization process.
- VII. Other items
 - a. None
- VIII. Next Call: Friday, 08/09 1300

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